

2023 CRU Freedom of Information Disclosure Log

<u>FOI Number</u>	<u>Requester</u>	<u>Date and Details of Request Received</u>	<u>Date of Decision</u>	<u>Status</u>
FOI 1/23	Business	3 <sup>rd</sup> January 2023 Requesting records created by CRU-SEMC on or after 6 Oct 2022 arising out of any engagement with the following parties: 1) Eirgrid, 2) The System Operator of Northern Ireland, 3) ESB Networks, and 4) The Northern Ireland Authority for the Utility Regulation (including SEMC) relating to EPUKI application into and provisional failure to qualify units into the 2026/2027 T-4 Capacity Auction.	30.1.2023	Granted
FOI 2/23	Business	3 <sup>rd</sup> January 2023 Requesting records relating to capacity market de-rating factors for Demand Side Units (DSUs) during the period 1st April 2022 to 28th December 2022. Records to include, but not limited to: email, email attachments, reports, minutes, memos, meeting materials, presentations, briefings, SEM Committee submission documents and cover notes, excel or other spreadsheets format documents, modelling outputs, recommendation papers.	30.1.2023	Refused

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FOI 4/23	Journalist	27 <sup>th</sup> January 2023 Requesting any emails, notes, memos, briefings and/or records in relation to a meeting held between Bord Gais Energy, Karen Trent and Jim Gannon on September 5, 2022		Withdrawn
FOI 5/23	Journalist	27 <sup>th</sup> January 2023 Requesting records directly leading to or emanating from the following meetings: 1) CRU/BGE quarterly Director meeting 05.09.22 (involving Karen Trant and John Melvin); 2) Central Bank on DDO issue 26.07.22 (involving Karen Trant and Loretta Joyce)	8.3.2023	Part-granted
FOI 6/23	Journalist	2 <sup>nd</sup> February 2023 Requesting copies of all correspondence between the CRU and ESB Networks with regard to the decision to refund energy customers €50 due to historic overcharging. This request to cover the period 1 July 2022 to date of receipt.		Withdrawn
FOI 7/23	Business	1 <sup>st</sup> February 2023 Requesting: 1) Number of High Efficiency CHP (HECHP) Certificates issued by CRU since the CRU published its Decision Paper CER/12/125 on 2nd March 2012. 2) For each HECHP certificate issued by the CRU, detail the type of energy generation process other than cogeneration used as basis for the economic justification for heat demand in accordance with Decision Paper CER/12/125.	1.3.2023	Refused

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FOI 8/23	Member of the public	6 <sup>th</sup> March 2023 Requesting all reports detailing any concerning matter; i.e chemicals/ pesticides/fungicides/ bacteria/fluoride/ chlorine/viruses et al contained in our Irish water supply.	21.3.2023	Refused
FOI 9/23	Journalist	6 <sup>th</sup> April 2023 Requesting the release of all complaints sent by members of the public to the Commission since 2019 regarding the installation of electricity smart meters.	11.5.2023	Refused
FOI 10/23	Member of the public	14 <sup>th</sup> April 2023 Requesting the following Information under the "Freedom of Information Act 2014": 1) Is the Smart meter Installation compulsory under law? 2) If so, please quote the specific Law stating that it is Law. 3) Do I have the right of refusal under law?	4.5.2023	Refused
FOI 12/23	Member of the Oireachtas	9 <sup>th</sup> May 2023 Requesting copies of correspondence between the SEM committee and the TSO substantively relating to the Shannon LNG application to the T-4 Capacity Auction held in March 2023, and documents held by your organisation substantively relating to the Shannon LNG application to the T-4 Capacity Auction held in March 2023	4.7.2023	Part-granted

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FOI 13/23	Business	12 <sup>th</sup> May 2023 Seeking details on allowed revenue from electricity system operators for 2021 and 2022 as referred to in EirGrid's Statement of Charges: "The Transmission Use of System charges published in this statement have been derived in accordance with the 2021 revenue (CRU/20/095) and the 2022 revenue (CRU/21/078) allowed by the CRU." Requesting access to documents CRU/20/095 and CRU/21/078.		Withdrawn
FOI 14/23	Member of the public	29 <sup>th</sup> May 2023 Requesting: 1. A copy of all licenses "to supply electricity or natural gas to customers", granted by the Commission for Regulation of Utilities, for the Electricity and Gas Suppliers whom are listed here: <a href="https://www.cru.ie/consumerinformation/switch-supplier/energy-suppliers-in-ireland/">https://www.cru.ie/consumerinformation/switch-supplier/energy-suppliers-in-ireland/</a> 2. A copy of the 2009 correspondence from the then Department for Communications, Energy and Natural Resources that sought network tariffs to be rebalanced in favour of Large Energy Users. 3. A copy of any communication that was sent to and received from energy suppliers about the CRU's PR3 Decision for the DSO (CER/10/198), where network tariffs were rebalanced in favour of Large Energy Users.	26.6.2023	Part-granted

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FOI 15/23	Member of the public	26 <sup>th</sup> May 2023 Requesting information relating to how ESB Networks derives its revenues. Transmission Use of System Charges (TUoS) are paid demand customers, generators, and distribution system customers, but does ESB Networks only derive its revenue from TUoS charges levied on these activities located in the Republic of Ireland? In other words: is the transmission network in the Republic of Ireland funded entirely by bill payers in the Republic of Ireland? Or do bill payers in Northern Ireland fund any portion of the costs of the transmission network in the Republic of Ireland?		Withdrawn
FOI 16/23	Journalist	31 <sup>st</sup> May 2023 Requesting copies of any reports, briefings, memos, submissions or other such high-level documents prepared for the CEO or the board (or board equivalent) with regard to the growing number of domestic gas customers falling into arrears. This request to cover the period 1 March 2023 to date of receipt of the request.	21.6.2023	Granted
FOI 17/23	Oireachtas	6 <sup>th</sup> June 2023 Requesting records in relation to the government decision on July 14, 2009, to take a dividend from ESB and task CRU with distributing it to Large Energy Users between June and November 2009. This request should include but not be limited to: 1) any correspondence between the then CER and DECC; 2) any correspondence between the then CER and ESB 3) any correspondence between the then CER and the Department for Finance/DPER (which was not existing then, but the relevant	5.7.2023	Refused

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FOI 17/23 Continued	Oireachtas	6 <sup>th</sup> June 2023 functions might have moved later); 3) Internal reports, meetings, minutes.	5.7.2023	Refused
FOI 19/23	Journalist	11 <sup>th</sup> July 2023 Requesting copies of any records held referring or relating to the undercharging of the technology company Meta by the ESB.		Withdrawn
FOI 21/23	Journalist	27 <sup>th</sup> July 2023 Requesting access to the following records/details: 1) Copies of correspondence sent from Minister from Eamon Ryan and his Department to the CRU relating to the investigation into the pricing strategies in place and the hedging strategies of the electricity market. 2) Copies of correspondence sent in response to the Minister and Department from the CRU. 3) Documents relating to the investigation, including correspondence sent to the energy companies. This should include all documents, minutes of meetings, correspondence, emails, memos and briefing documents.	24.8.2023	Part-granted
FOI 22/23	Member of the public	2 <sup>nd</sup> August 2023 Requesting the landowner letters of consent related to Sections 48/49 applications of Mauricetown Windfarm.	25.8.2023	Refused
FOI 23/23	Journalist	2 <sup>nd</sup> August 2023 Requesting copies of any records held referringq or relating to the undercharging of the technology company Meta by the ESB.	31.8.2023	Part-granted
FOI 24/23	Member of the public	9 <sup>th</sup> August 2023 Requesting information under FOI about any communication between the CRU and Ballycar Green Energy <a href="https://ballycargreenenergy.ie/">https://ballycargreenenergy.ie/</a>		Withdrawn

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FOI 24/23 Continued	Member of the public	9 <sup>th</sup> August 2023 windfarm in Meelick Co. Clare. Please advise in the first instance if any such communication is necessary, and in the second instance if any has taken place, in any format i.e. virtual or actual meetings, emails, and phone conversations. If there has been communication in any format, may I have copies of same (in electronic form) as soon as possible please.		Withdrawn
FOI 26/23	Member of the public	14 <sup>th</sup> August 2023 Requesting details of decision CER/05/081 relating to the Retail Market Design Service (RMDS)	25.8.2023	Refused
FOI 27/23	Member of the public	18 <sup>th</sup> August 2023 Requesting the policy document where the CRU stipulate to electricity suppliers that they are not allowed to revert customers back to MCC01.	30.8.2023	Refused
FOI 28/23	Business	21 <sup>st</sup> August 2023 Requesting answers to the following questions: 1) If you use an IT Service Management solution (aka ITSM), please advise what you are currently using? (Examples include: ServiceNow, BMC, Freshworks, 4ME, Hornbill, ManageEngine, Ivanti etc) Please provide the platform name. 2) If possible, please also provide the previously utilised solution and reason for change. 3) When is your current ITSM platform contract due for renewal? Please provide month/year. 4 ) Who (if there is one) is your current supplier of professional and managed services for your ITSM platform? 5) If this is managed internally, please confirm the same. 6) How many user licences do you have for your ITSM platform? 7) Who is the principal		Withdrawn

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FOI 28/23 Continued	Business	21 <sup>st</sup> August 2023 contact for IT Services within your organisation? i.e. Director of IT or Head of Service Delivery. Please provide LinkedIn or available contact details (where appropriate).		Withdrawn
FOI 30/23	Member of the Oireachtas	24 <sup>th</sup> August 2023 Requesting any records substantively related to the 2009 decision to continue a rebate on the energy costs of Large Energy Users. That decision is contained in the Information Note CER09117	20.9.2023	Refused
FOI 32/23	Journalist	1 <sup>st</sup> September 2023 Requesting: 1) a representative sample of fifty (suitably anonymised) written or emailed complaints received by the CRU for Quarter 2 of this year about electricity or gas supply; 2) a record of how many complaints were received by CRU in Q2 of this year with a breakdown according to category of complaint (overcharging, getting cut off, customer service etc), and also format of complaint (phone, email, letter etc).		Withdrawn
FOI 33/23	Member of the public	6 <sup>th</sup> September 2023 Information Requested: 1. Details of all salary scales for all grades in the CRU, in Euro with the annual salary at every point in the scale. 2. Job title, directorate and department of all roles in the CRU and associated grades. 3. The number of staff employed at each of the grades at the date of this request.	19.9.2023	Refused



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FOI 34/23	Member of the public	8 <sup>th</sup> September 2023 Requesting: 1) References to all studies- peer reviewed and published that have been used by CRU for the Remuneration of Renewables Self-consumers for exported electricity: Interim Clean Export Guarantee. 2) A list of all studies used by CRU to make their decisions on smart meters. 3) A list of all published and peer reviewed papers used by CRU as part of their research into smart meters. 4) Any independent research - citing the scientific and research bodies- for CRU on smart meters.	2.10.2023	Refused
FOI 35/23	Business	25 <sup>th</sup> September 2023 Requesting information relating to any assessment of the impact of SEM-22-090 & Mod_02_23 on the Imperfections Charge, and therefore the cost to consumer. Requesting the following records: 1) Analysis of cost to the Imperfections Charge of enabling energy payments for DSUs as laid out in SEM-22-090 & Mod_02_23. 2) Any deliberation or cost benefit analysis made on	20.10.2023	Refused

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FOI 35/23 Continued	Business	25 <sup>th</sup> September 2023 the basis of the above impact assessment. 3) Communications between Regulatory Authorities, TSOs, & Mos regarding the above assessments.	20.10.2023	Refused
FOI 36/23	Journalist	3 <sup>rd</sup> October 2023 Requesting 1) copies of any correspondence between the CRU and energy suppliers with regard to the winter moratorium for the 2023/24 winter period. 2) a copy of any correspondence between the CRU and its parent department with regard to the above.	18.10.2023	Part-granted
FOI 39/23	Member of the public	29 <sup>th</sup> November 2023 Requesting the following reports located in or initiated by the CRU's Finance Unit/Division and HR Unit/Division from 2019 to 2023: 1) A copy of all audit reports about the working of the CRU's finance division/unit and the financial performance of the CRU. Only activities that would be reported on the CRU's Annual Financial Statement are of interest. 2) A copy of all reports about waste or losses, where "financial waste or losses" are the result from the CRU's financial activities. Only activities that would be reported on the CRU's Annual Financial Statement are of interest.	11.1.2024	Part-granted
FOI 41/23	Oireachtas	11 <sup>th</sup> December 2023 Requesting: 1) information on how much electricity was generated at the Carrigadrohid Dam, near Macroom, Co. Cork, last year. 2) information on how many days the dam was in use and operational in 2022.		Transferred

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FOI 42/23	Journalist	13 <sup>th</sup> December 2023 Requesting a record/spreadsheet/database of all complaints (anonymised) made to the CRU with regard to home safety i.e. electrical or gas works by contractors. This record to ideally include the nature of the complaint, a county location, whether an investigation took place, the outcome of the investigation, whether a prosecution was taken, whether the prosecution was successful, and any other relevant data CRU holds on the specifics of the complaint. This request to cover the calendar years 2021, 2022, and Q1-3 2023.	17.1.2024	Part-granted
FOI 43/23	Member of the public	29 <sup>th</sup> November 2023 Requesting the following reports located in or initiated by the CRU's Finance Unit/Division and HR Unit/Division from 2019 to 2023: 1. A copy of all the reports about wrongdoing (as set out by the Protected Disclosures Act 2014 and 2022) or bullying (as defined by the CRU's staff policy). 2. Copies of the invoices presented by an external body that have submitted the aforementioned reports."	5.1.2024	Refused
FOI 45/23	Business	19 <sup>th</sup> December 2023 Requesting: 1) Records or environmental information created and/or received on or after 1 June 2022 relating to the Call for Evidence in so far as it refers to the D74 Pollahoney Autoproducer Grid Connection Application currently awaiting a decision by EirGrid (the Application). Continued next page.	18.1.2024	Part-granted

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FOI 45/23 Continued	Business	19 <sup>th</sup> December 2023 2) Records or environmental information created and/or received on or after 1 June 2022 relating to the Call for Evidence in so far as it relates to all data centre transmission connection applications currently awaiting a decision by EirGrid (the Data Centre Applications). 3) Records or environmental information created and/or received on or after 1 June 2022 which refer to or relate to any CRU guidance/instructions to EirGrid on its processing of the Application and/or Data Centre Applications. 4) Records or environmental information created and/or received on or after 1 June 2022 which relate to the Minister for the Environment, Climate and Communications (the Minister), the Minister of State (or persons advising the Minister, or Minister of State) or the Department for the Environment, Climate and Communications (the Department) regarding the processing and consideration of the Application and Data Centre Applications by EirGrid.”	18.1.2024	Part-granted